



RONALD McDONALD HOUSE®

Student Volunteer Program Guidelines

Welcome to the Ronald McDonald House! We are truly happy to have you volunteer your time to help make this a "home away from home" for families with children being treated Tampa Bay area hospitals. It takes many people to maintain this large household, and you will be a vital part of this team.

- You must be 14 years of age to volunteer.
- The completed application and this page must be returned before you begin your volunteer time. Applications for student volunteers under the age of 18 must have parental signatures.
- When you come in for your shift, you will put on your name tag and sign in the hours book. Find the Operations Assistant for the day's direction and information.
- The Operations Assistant can fill out paperwork required by your school. Please do not remove your records from the hours book; we can provide you with a copy.
- Sign out at the end of your shift and have the Operations Assistant verify your time.
- If you need to leave the RMH property for any reason, you will let the Operations Assistant know you are leaving and have your time verified.
- Volunteers younger than 18 cannot leave the premises without consent from their parent/guardian.
- Student volunteers work 2 hours per shift in groups of two. Our shifts are: Monday thru Friday. Monday and Friday duties will include sweeping and mopping tile floors, dusting furniture, taking out garbage, cleaning outdoor patio furniture, etc. Tuesday & Thursday duties will include laundry and other chores. Wednesday duties will provide a chore free day for families. We will try to get you the dates and shift that are best for you.
- You are expected to call the Program Assistant as soon as possible if you cannot work your shift. If you feel ill, have a fever, or have been in contact with anyone that has chickenpox, please do not come in.
- Wear comfortable clothing to work. You will be expected to dress appropriately. Jeans and T-shirts are acceptable; midriff shirts, short shorts, or inappropriate wording on t-shirts and not acceptable. Closed toe shoes are required for working outside.
- Discuss volunteering goals with the Operations Assistant. We are always open to new ideas!
- We require our families to follow certain rules and you must do the same. It is your duty to clean up after yourself. You are expected to put away all items that you have used to accomplish your day's duties. You must be considerate of others at all times. A pleasant attitude is important.
- RMH staff has the right to ask you to sign out and go home if you are not following the guidelines, or lack motivation to complete your duties. There is always something to do and the Operations Assistant will direct you. When you need more projects, seek out the Operations Assistant.
- We schedule groups for special projects such as yard work, meals and window washing. The groups must have one adult supervisor per five teens. These group activities are scheduled during the week and on the weekend through the Program Assistant.



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- It is good to remember, no matter how menial the task, they all add up to the end result of a clean, comfortable, and relaxing “home away from home” for our families. We hope you enjoy your volunteer time with us. Thank you for helping to make this "The House That Love Built".

I have read the above guidelines and agree to abide by them.

Student Volunteer signature: _____ Date: _____

I have read the above guidelines and agree that my child may perform volunteer service at the Ronald McDonald House.

Parent / Guardian signature: _____ Date: _____

03/7/11